

World leader  
in environmental solutions



# Committed to sustainable development

Veolia Environnement, the world leader in environmental solutions, responds to its clients' needs with appropriate and adaptable responses to the problems they encounter in the fields of water, waste management, energy optimization and transportation. With its worldwide presence, human capital, technological expertise and unrivaled client references, Veolia Environnement is ideally positioned to support current trends: urban growth, rising environmental standards and interest in balanced public-private partnerships.

The company has succeeded in achieving this position through a harmonious combination of good business performance with a strong commitment to serving sustainable development.



## WATER



- World No. 1 in water services
  - 2004 consolidated revenue: €7.8 billion\*
  - 67,848 employees
  - Operations in 55 countries
- 
- 110 million people served
  - 724,778 km of water distribution networks
  - 108,115 km of wastewater collection systems
  - 3,781 water treatment plants
  - 2,798 wastewater treatment plants (municipal wastewater)
  - 6.27 billion cubic meters of water distributed

## WASTE MANAGEMENT



- World No. 2 in waste management
  - 2004 consolidated revenue: €6.2 billion\*
  - 78,700 employees
  - Operations in 34 countries
- 
- 50 million people served
  - 350,000 industrial and tertiary-sector clients
  - 52 million metric tons of waste treated
  - 637 treatment units
  - 2.24 million metric tons equivalent of CO<sub>2</sub> greenhouse gas emissions avoided
  - 6.3 million MWh of energy produced from waste (landfills or waste-to-energy plants)

### KEY FIGURES

### ACTIVITIES

### PRIORITIES

- Management of water and wastewater services for public authorities and industrial companies
- Design of technological solutions and construction of facilities needed in water and wastewater systems

- Waste management and logistics services (street cleaning, pipe system maintenance, waste collection, grouping and transfer) for municipalities and companies
- Sorting, treatment and recycling of hazardous and non-hazardous waste by incineration, composting, landfilling and physical-chemical treatment
- Final recycling of waste into energy, organic materials and recycled raw materials

- Ensure the health safety and quality of water distributed
- Protect natural environments
- Conserve water resources
- Increase the number of people with access to water and sanitation
- Improve the technical efficiency of infrastructure
- Optimize investments and operating costs
- Motivate employees by improving their skills and introducing new initiatives

- Increase treatment capacity
- Intensify the industrial offer through full expertise in the entire waste management chain and synergies with the other divisions in the company
- Consolidate the international network
- Improve the profitability of business activities by integrating changes in overhead
- Increase its technical advance in waste treatment and recycling

\* 2004 key figures under IFRS.

Financial data not comparable with that of the 2004 Annual Report and Form 20-F which were presented under French GAAP.

## ENERGY



- European No. 1 in energy services
- 2004 consolidated revenue: €4.9 billion
- 43,286 employees
- Operations in 38 countries

- 620 district heating and cooling networks managed in Europe
- 80,000 energy systems managed
- 4,000 healthcare institutions managed
- 76,200 MWh of heating capacity managed
- 5,100 MWh of installed power capacity

- Energy services, heating and cooling services
- Heating and cooling networks
- Industrial utilities
- Integrated facilities management for buildings
- Construction of HVAC and electrical systems, industrial maintenance
- Public lighting

- Promote its energy efficiency offer in Europe against the backdrop of higher energy prices
- Optimize the environmental impacts of clients' energy systems and enable them to manage their CO2 emission quotas as well as possible
- Develop integrated outsourcing offers combining comprehensive building management services (heating, air conditioning, utilities, electricity, lighting)
- Develop business activities in Asia and North America

## TRANSPORTATION



- Europe's No. 1 private operator of public transportation
- 2004 consolidated revenue: €3.6 billion
- 61,288 employees
- Operations in 25 countries

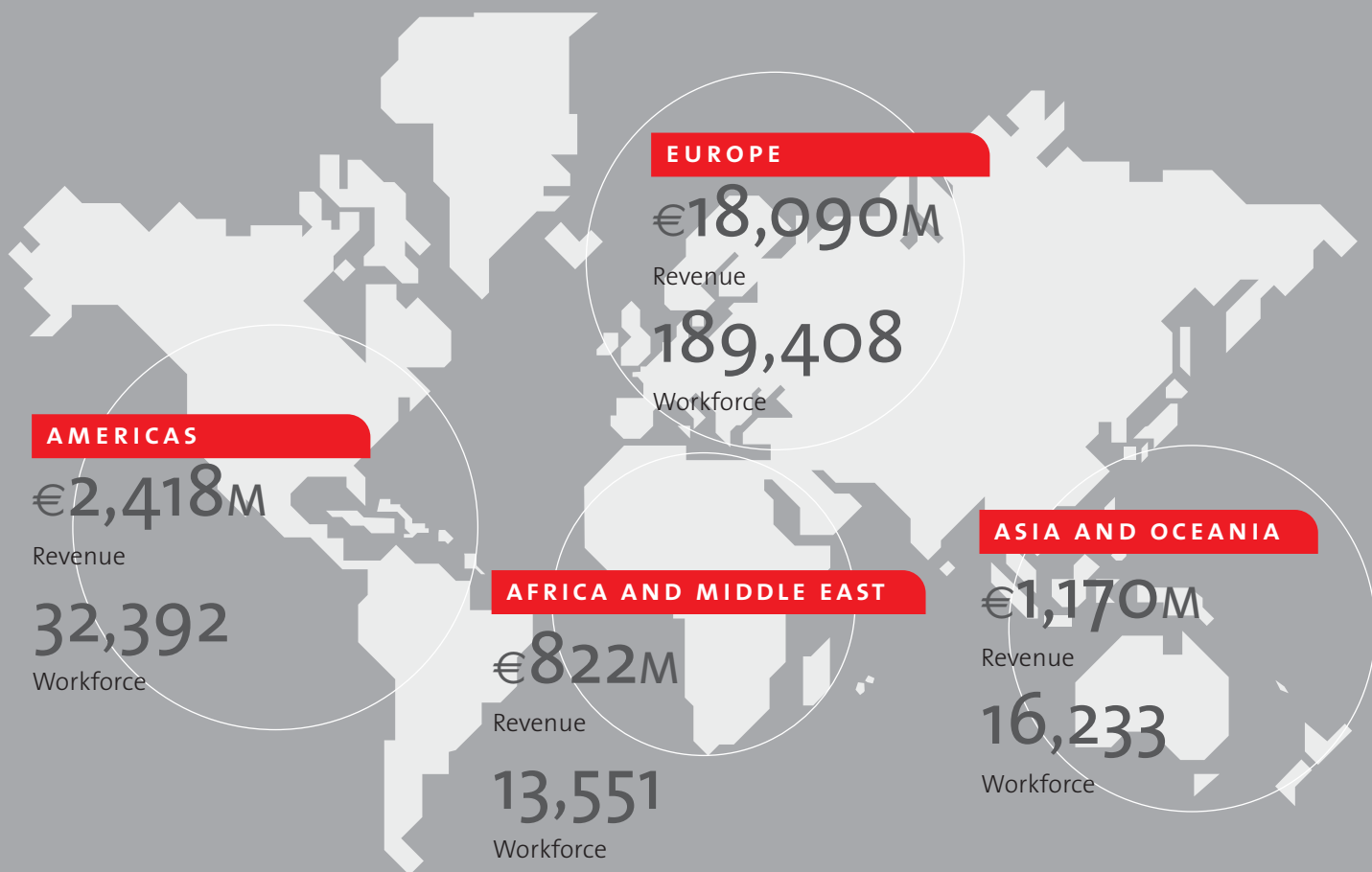
- 5,000 municipalities served around the world
- 27,800 vehicles (of which 83% are local and long-distance buses, 12% light rail systems, metros and trains, 4% taxis and 1% boats)
- 7,000 km of rail track
- 1.4 billion km traveled

- Outsourced management of urban, regional and national public transportation using all types of vehicle: bus, train, metro, light rail, ferry, taxi, etc.
- Freight transportation and related logistics

- Increase the use of public transportation by improving services: customer service, vehicle comfort, improvements to transit areas, passenger information, etc.
- Improve the profitability of transportation systems through tight control of overhead
- Invent the transportation systems of the future, in the aim of assisting the development of the areas where it operates and the mobility of the people living there
- Ensure everyone has access to public transportation and thereby contribute to sustainable development

# 225 million people served around the world

2004 key figures under IFRS\*

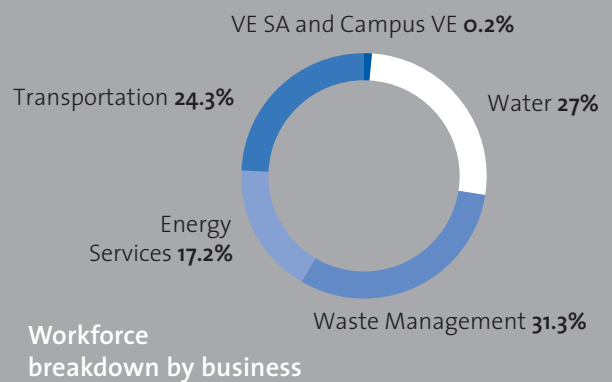
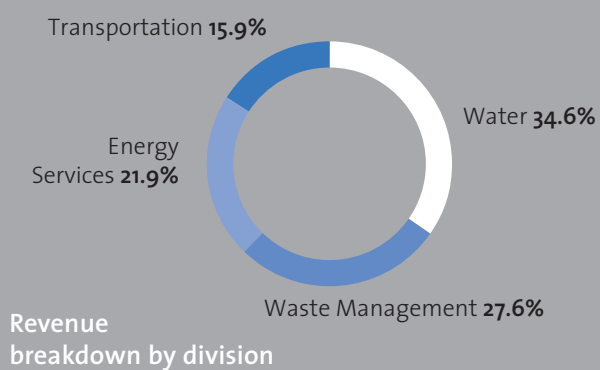


**€22.5 billion**

Consolidated revenue in 2004

**251,584 employees**

Workforce in 2004



\* Financial data not comparable with that of the 2004 Annual Report and Form 20-F which were presented under French GAAP.



**Head office**  
38 avenue Kléber  
75116 Paris Cedex 16, France  
Tel. +33 1 71 75 00 00

[www.veolia.com](http://www.veolia.com)